



TrakWork

A scalable solution framework to rapidly configure dynamic workflow, activities and tasks



Overview

TrakWork eliminates the need to create and configure individual workflow process models for all variations of similar business processes. This solution dynamically configures workflows and task activities, reducing development time and giving full control to business administrative users.

Business Need

While complex workflow and automation operations are modelled in Appian, organisations will benefit from a scalable framework to enable similar and variant business processes to be quickly configured rather than being modelled and deployed.

TrakWork solves this need for any organisation



Features



Dynamic To-Do

Checklists and Task items can be configured based on parameters and rules (such as departments, request types, requestor types, etc)



Dynamic Workflow

Easily configure workflows and process variations to be completed by different groups of users



Templates

Configure Templates that can be processed within assigned task completion



Document Upload

Configure documents and checklists that are required to be uploaded within tasks



Scalable

All components are configurable and can be easily updated and expanded within minutes.

Example Use Cases



Recruitment

Recruit employees and contractors across various entities, countries and various departments using different checklists, documents



Banking & Financial Services

Onboard customers (Solo, Joint, Corporate etc) across various products and service offerings from the Bank / Financial Agency



GDPR

Create, track and audit the requests for GDPR coming from various parties (employees, supplier etc)



Maintenance, Repair & Overhaul (MRO)

Predictive and Preventive maintenance thereby reducing TOTEX for various MRO scenarios



Exit Management & Off-boarding

Off-board customers, suppliers or employees using dynamic workflow and 'To-Do' items

Benefits and Impact

- A scalable, configurable framework to help configure various process permutations in Appian
- Accelerator can reduce development time by over 25% on an initial Appian implementation
- Reduced TCO and speed to market for subsequent changes as there is hardly any need to code





